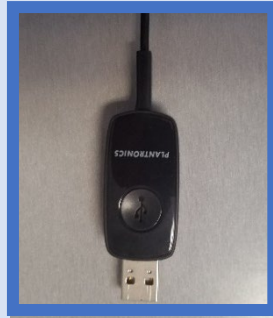


Headset Troubleshooting

3.5mm



USB



There are two distinct kinds of headphones/headsets you may have in your class.

1. **3.5mm**: See section 1 for the differences between newer Dell computers and older Dell computers.
2. **USB**: See Section 2

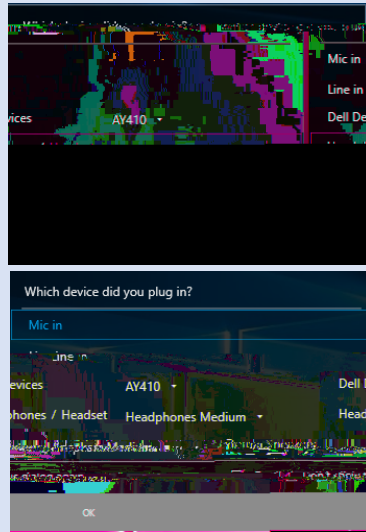
Basic Troubleshooting



1. Ensure headphones/headset is plugged in and is not turned all the way down. Some headphones/headsets have a volume control dial on the headphones/headset
3. Ensure that the volume on the computer is set correctly by selecting the speaker icon.

Section 1 Using 3.55mm Headset Jack

Scenario 1



Scenario 2



If you do not have Waves MaxxProAudio installed, follow the steps below.

5. Select Software Center from the desktop

6. After the Software Center opens, you will look for Fix Audio Issues(Waves Maxx Pro Audp

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Section 2: USB

1. Plug the headphones/headset USB cable into your computer's USB port and wait a few seconds for the device to install.
2. Rightclick the volume icon in the Windows notification area and select "Playback Devices."
3. Rightclick the headphones/headset at the playback devices list and select "Set as Default."
4. Click the "Recording" tab
5. Rightclick on the headphones/headset at the recording devices list and select, "Set as Default Device."
6. Click "AppI9Tw 11.04 -2.2 (t)7.9 (ab)JTJ 053 ()1 . (D)8.3 (ev)-2.c519 (